

# Support KPI

☒ (Tümü)

☒ John

☒ Kate

☒ Mary

☒ Paula

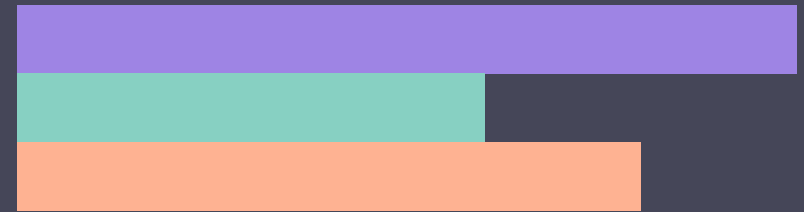
☒ Tom

## Call Waiting



## Tickets by Status

Solved Pending New



## Agents Online



2

## Callbacks Waiting



6

## Average Wait Time



4.08

## CSAT



96.6%

## Longest Wait Time

